

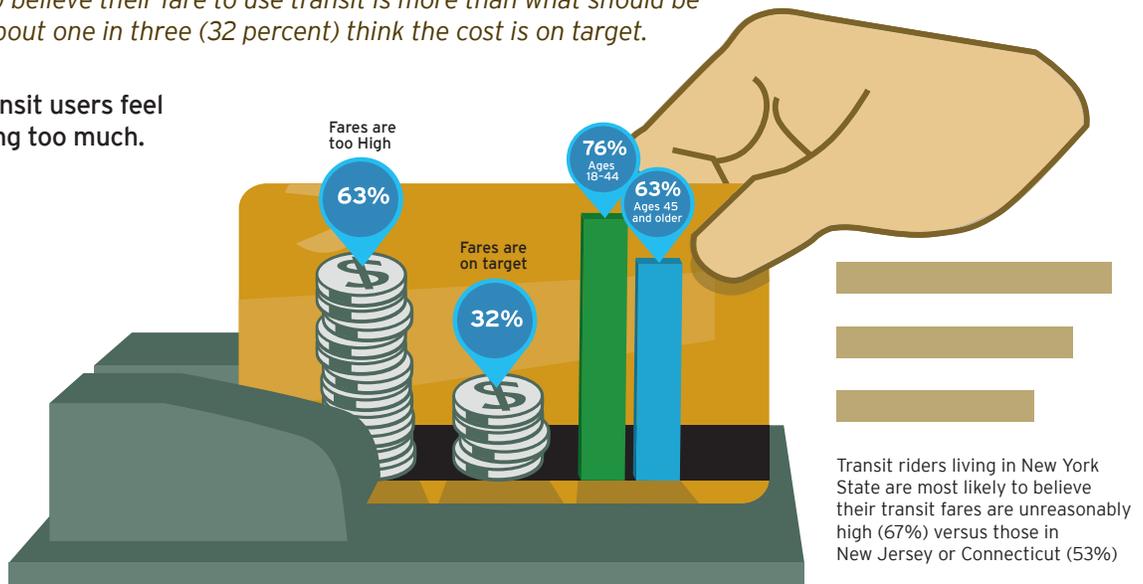
TRI-STATE TRANSIT CONSUMERS BELIEVE THEIR FARES ARE UNFAIR

The tri-state New York City region's transit network requires significant funds to maintain its ability to serve its current customers. In addition, demand for transit in the region is increasing as is the need for expanded service to enable transit's ability to meet future expectations. The findings of a new HNTB commissioned survey finds residents in this region rely heavily on transit. The survey also finds many commuters believe their transit fares are designed to provide profit for transit systems.

HIGH PRICE TAG

Most local transit users already feel they are paying too much. Over three in five (63 percent) believe their fare to use transit is more than what should be charged. Only about one in three (32 percent) think the cost is on target.

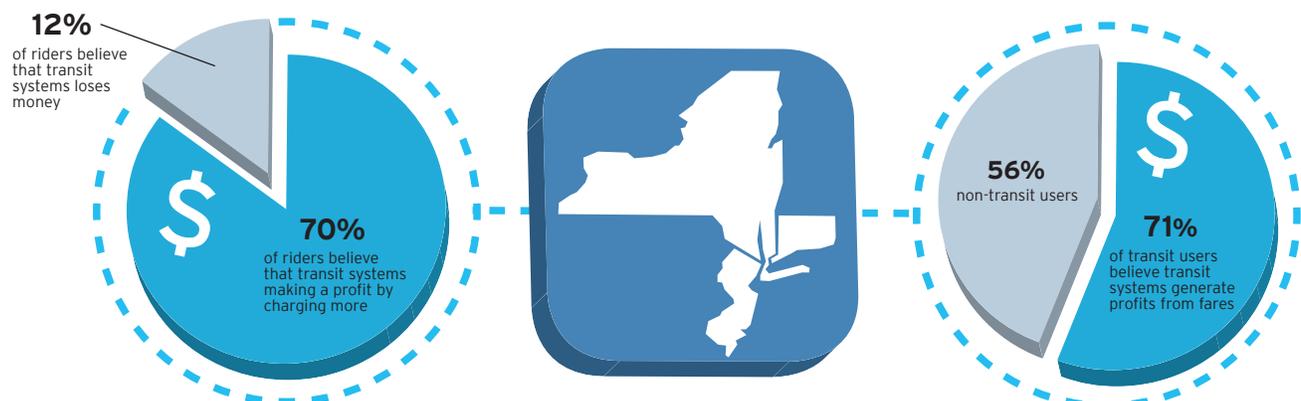
Most local transit users feel they are paying too much.



PROFITS?

With so many tri-state residents thinking they are paying more than what is needed, transit users are disillusioned. There seems to be a sense that transit agencies are simply using transit fares to gather significant amounts of money. Among all tri-state residents, 70 percent believe transit systems make a profit by charging more than the ride actually costs, while 12 percent think the system loses money because fares don't cover expenses. Among transit users, 71 percent believe transit systems make a profit by charging more than the ride costs, while less than three in five (56 percent) of non-transit users express the same feelings.

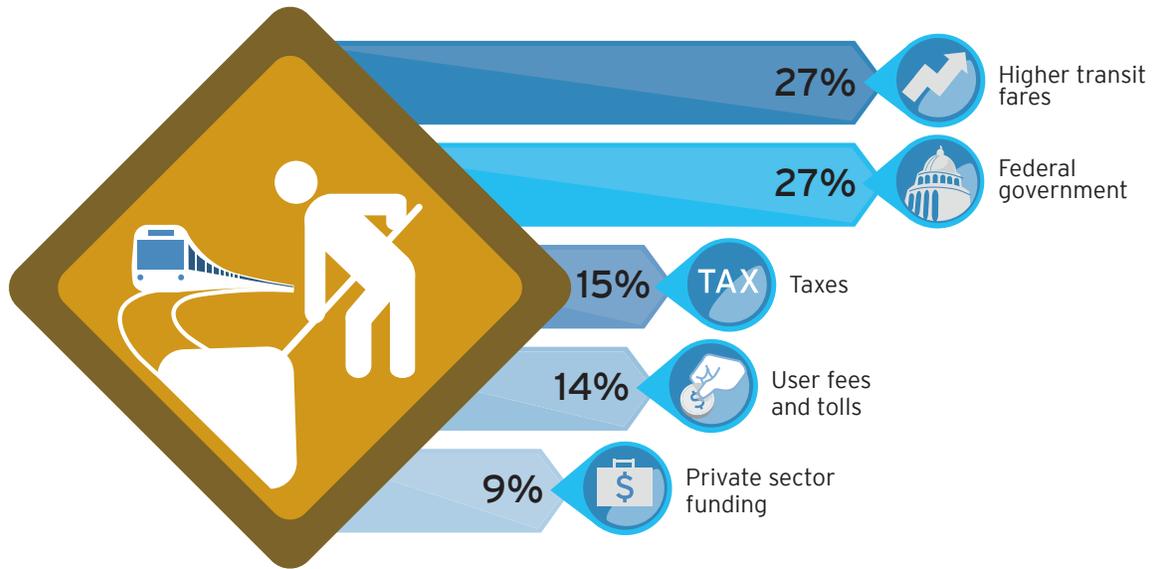
Tri-state residents are disillusioned by the money transit systems are gathering.



MAINTAINING AND IMPROVING TRANSIT

There are widely diverging views on how to pay for the maintenance and improvement of transit systems to maintain current service levels and to accommodate increased ridership.

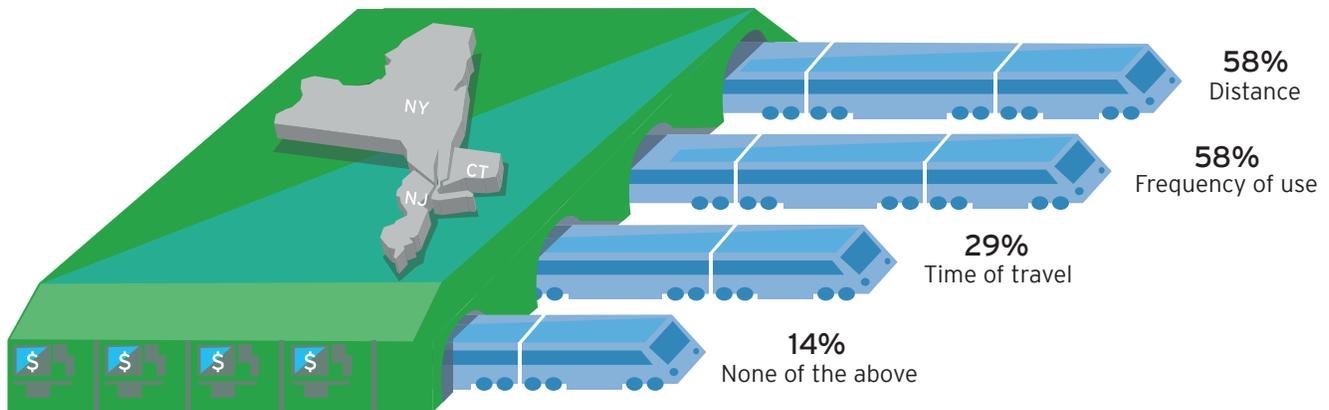
Where should funding come from?



FAIR WAY TO PAY FARES

A flat fare in the New York City subway system will take riders anywhere the system reaches, any time of day or night compared to fares in many major metropolitan areas in the United States that are based on a formula that includes distance traveled and the time of day the travel occurs.

A majority of tri-state residents believe fares based on distance and frequency of use are fair.



HNTB Corporation's latest survey, America THINKS: Metropolitan New York City Transit Fare Myths and Realities, was conducted between January 5 and January 23, 2015 among 1,033 Americans aged 18 and over, in the New York City and immediately surrounding area, for their opinions on the region's transit network. This regional study is part of HNTB's America THINKS survey series, an on-going national study of critical transportation infrastructure issues. For more information, visit www.hntb.com or contact David Fridling, (917) 438-0900, dfridling@hntb.com.